

**IMMEDIATE ACTION NEEDED**

March 7, 2023

Dear Customer,

***Out of an abundance of caution, we are placing select Deli Express XXL BBQ Rib products on hold. Affected product has been shipped to you between February 28 – March 5, 2023, and includes Product Code 2364, Lot Code 2503012 and a Date of Manufacture of 1/12/2023. We were notified by our patty supplier that the BBQ rib product may contain a foreign substance. Please follow the instructions below while we investigate further.***

We are asking you to take the following action:

- Check your inventory systems and verify if you have this product in your warehouses
- ***IF YOU HAVE PRODUCT:*** please segregate this product immediately, place on hold and tag the product with placards. Then note the number of cases in inventory and send an email to [msommerness@easween.com](mailto:msommerness@easween.com)
- ***IF ANY PRODUCT HAS BEEN SHIPPED TO YOUR CUSTOMERS:*** Please note quantity of cases, along with the name address of customers and the date(s) product was shipped. Then send that summary to [msommerness@easween.com](mailto:msommerness@easween.com)
- An E.A. Sween representative will follow up with a phone call within 24 hours to discuss any next steps

For reference, you can look here to find the Lot Code, Date of Manufacture and Product Code:



Thank you for your prompt attention to this matter.  
Sincerely,



Jeff Kjome  
Vice President Marketing, Brand and Innovation