Nestlé USA



Nestléusa.com

August 10, 2023

Dear Valued Partner,

Nestlé USA is initiating a voluntary recall of a limited quantity of NESTLÉ® TOLL HOUSE® Chocolate Chip Cookie Dough "break and bake" Bar (16.5 oz) product due to the potential presence of wood fragments.

This voluntary recall is isolated to two batches of NESTLÉ® TOLL HOUSE® Chocolate Chip Cookie Dough Bar (16.5 oz) that were produced on April 24 and 25, 2023. This product was distributed to retailers across the U.S. **This recall does not involve any other NESTLÉ® TOLL HOUSE® products, including other varieties of refrigerated cookie dough in "break and bake" bars, rolls, or tubs, or Edible cookie dough**.

While no illnesses or injuries have been reported, we are immediately taking action out of an abundance of caution after a small number of consumers contacted Nestlé USA about this issue. We are working with the U.S. Food & Drug Administration (FDA) on this voluntary recall and will cooperate with them fully.

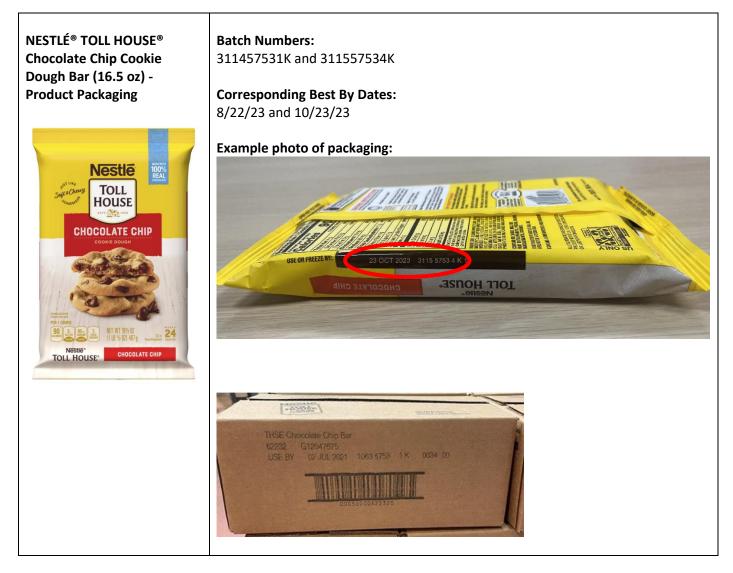
Our records indicate you have received the impacted product with UPC Code: 050000622313, Case UPC: 00050000622320, and batch numbers: 311457531K and 311557534K.



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## **Pictures of Impacted Product**



Your Nestlé USA Sales Representative will provide you with a trace report detailing shipments that contain the affected product. Please communicate to your distribution center(s) and retail outlets alerting them to the details of this voluntary recall and direct them to remove and destroy the impacted product and share completed certificate of destruction with your Nestlé Account Representative. Your assistance is greatly appreciated in clearing store shelves, warehouses, and/or storage rooms.

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Consumers who may have purchased this batch code of NESTLÉ® TOLL HOUSE® Chocolate Chip Cookie Dough Bar (16.5 oz) should not prepare or consume the product and should return the product to the retailer where it was purchased for a replacement or refund. For any further support needed, consumers may contact Nestlé USA at (800) 681-1676 Monday-Friday from 9 a.m.-6 p.m. EST.

We are confident that this is an isolated issue and we have taken action to address.

The quality, safety and integrity of our products remain our number one priority. We sincerely apologize for any inconvenience this action represents to both our customers and consumers. We thank you in advance for your cooperation. If you have any questions, please contact your Nestlé Sales Representatives.

Sincerely,

Nestlé Sales Organization